



# Announcement

## Two New Resources Available to Pennsylvanians

**ODP Communication Number: Announcement 104-10**

**Audience:** All Interested Parties

**Purpose:** This announcement is to inform you of two helpful resources available to Pennsylvanians.

The first resource is the new **Help in PA Health and Human Services Portal** located on the Help in PA (HPA) website. This website provides a comprehensive database of agencies, services; and contact information for children, family, adults and older adults. This information is sponsored by the Department of Health and Department of Public Welfare.

The new Help in PA Health and Human Services website provides Helpline information regarding the following topics:

- ❖ Healthy Baby Line
- ❖ Healthy Kids
- ❖ Special Kids Network
- ❖ Special Kids Network of Care Program
- ❖ Lead Information Line
- ❖ Adult Basic
- ❖ Long Term Living
- ❖ Text Telephones (TTY)
- ❖ Brain Injury
- ❖ Nursing Home Complaints
- ❖ Personal Care Home Complaints
- ❖ PA Recreation and Leisure
- ❖ Hospital, Ambulatory, Surgical Facility, or portable X-ray Complaints

Please note there is a Frequently Asked Question section that can be accessed from the homepage.

The Help in PA website can be accessed at the following link:

<https://www.helpinpa.state.pa.us/default.aspx>

The second resource is the updated version of the state's **PA Health and Human Services Guide**. The guide summarizes information about available services and resources for all Pennsylvanians and provides contact information for more than 100 state programs. residents can find information about available services such as; childcare options, immunization programs, medical assistance, obesity prevention and wellness, and the Low-Income Home Energy Assistance Program (LIHEAP). This information is provided by the Pennsylvania Department of Health.

The guide compiles information from:

- ❖ Department of Aging
- ❖ Department of Agriculture
- ❖ Department of Community of Economic Development
- ❖ Department of Health
- ❖ Department of Labor and Industry
- ❖ Department of Public Welfare
- ❖ Department of Revenue and Transportation
- ❖ Department of Insurance

The PA Health and Human Services Guide can be accessed at the following link:

[http://www.portal.health.state.pa.us/portal/server.pt/gateway/PTARGS\\_0\\_2\\_100404\\_17457\\_689487\\_43/http%3B/pubcontent.state.pa.us/publishedcontent/publish/cop\\_hhs/health/content/internet/department\\_information/communications/home\\_tab\\_portlet/health\\_human\\_resource\\_guide\\_bhd\\_edits\\_051910.pdf](http://www.portal.health.state.pa.us/portal/server.pt/gateway/PTARGS_0_2_100404_17457_689487_43/http%3B/pubcontent.state.pa.us/publishedcontent/publish/cop_hhs/health/content/internet/department_information/communications/home_tab_portlet/health_human_resource_guide_bhd_edits_051910.pdf)

The Office of Developmental Programs recommends interested parties to review the updated version of the PA Health and Human Services Guide and the .